

Gosselin, Sylvie

From: Vanderstar, Ryan
Sent: February 1, 2017 5:11 PM
To: Bubas, Dan; Pitura, Bernie; Evans, Daniela
Subject: FW: The CBSA Insider / Manchettes de l'ASFC

Interesting timing.

Commercial Transformation Agenda

From: CBSA-ASFC_Insider-Manchettes
Sent: February 1, 2017 10:08 AM
To: NAT-Dist_all_CBSA-tous_ASFC
Subject: The CBSA Insider / Manchettes de l'ASFC

(La version française suit)

The CBSA Insider

Your national weekly employee news summary

1 February 2017
№ 243

PRESIDENT'S SPACE

Primary Inspection Kiosks – Update

Mental Health

WHAT'S NEW

Canada 150: Moments in CBSA History – February

Create your own success. Complete the Personal Learning Plan

Commercial Transformation Agenda

Celebrate diversity at CBSA. Participate in two special events!

CBSA Surprises Birthday Girl

International Customs Day 2017

EMPLOYEE WELL-BEING AND ORGANIZATIONAL WELLNESS

Message from the Clerk: “Bell Let's Talk Day”

Tip of the week: *Laughter can help to relieve stress and bolster your well-being. Even better is sharing something that makes you smile or laugh with someone you know.*

You can call upon the [Employee Assistance Program \(EAP\)](#) at any time. The EAP external service provider, Homewood Health can be reached at 1-800-663-1142 (English service).

FROM THE CBSA WEBSITE

News Releases

[Top five Saskatchewan border stories of 2016](#)

[Top five Alberta border stories of 2016](#)

[Top five Manitoba border stories of 2016](#)

[Top five stories of the year for Calgary](#)

[Top five Edmonton border stories of 2016](#)

[CBSA celebrates International Customs Day](#)

[CBSA celebrates International Customs Day at Pier 21](#)

CBSA TODAY

Your video news source: [every week on Atlas](#)

ATLAS ASKS

Test your knowledge of the CBSA and give your opinion by responding to **Atlas Asks**, a new weekly poll found on the [Atlas homepage](#).

This week's question: *Every year, the World Customs Organization (WCO) Secretariat chooses a topic for International Customs Day. What is the topic for 2017?*

OPERATIONAL BULLETINS

CBSA

Bulletins

OPS-2016-19

Fentanyl - Information and Safe-Handling Guidelines (2017-01-26)

PRG-2017-03

Required Timeframe for Ferry Operators and Highway Carriers to Submit Advance Commercial Information (ACI) When Transporting Commercial Goods Onboard a Ferry (2017-01-27)

[Building Emergency Response Planning – Power Outage](#)

Document Alerts

[2017-03 India: Biographical Data Page Substitution \(2017-01-27\)](#)

[2017-02 Schengen: Counterfeit Visa \(2017-01-27\)](#)

IRCC

Program Delivery Updates

Processing in-Canada claims for protection: [The Safe Third Country Agreement](#)

Name change requests for citizenship purposes

Update to the instructions on reassessments for the issuance of a new medical certificate: Medical reassessments

Update to IRCC's videoconference interview network contact information: Key contacts related to interviews and interpreter services

Functional guidance on the use of representatives now modernized: Use of representatives

Communicating results of the knowledge test and next steps to applicants: Citizenship grants: Citizenship knowledge testing

Chapter Update

Chapter ENF 26 - Appeals at the Refugee Appeal Division of the Immigration and Refugee Board of Canada (PDF)

TWEET OF THE WEEK

Mental health matters at the CBSA #EndTheStigma #MentalHealth

<https://twitter.com/CanBorder/status/824261272183197696>

The corporate Twitter accounts (@CanBorder and @Frontierecan) are used for disseminating information, engaging with users and promoting our programs and services. Check out the CBSA's posts on Twitter.

53, 343 Twitter followers and counting... (397 new this week)

WHAT IS THE CBSA INSIDER?

This is a weekly news bulletin for you—the CBSA employee—that offers a roundup of the week's most important national employee news. The CBSA Insider is published every Wednesday morning and includes all items appearing on the What's New page of the national Atlas site by 10:00 am (EST) each Wednesday. The CBSA Insider is produced by CBSA Communications Directorate in accordance with the Agency's Directive on Messages to All Staff. Please send any ideas or feedback to

Manchettes de l'ASFC

Votre résumé hebdomadaire de toutes les nouvelles de l'ASFC

1 Février 2017

Nº 243

PLACE DU PRÉSIDENT

Bornes d'inspection primaire – Mise à jour

Santé mentale

QUOI DE NEUF

Canada 150 : Moments de l'histoire de l'ASFC – février

Soyez l'artisan de votre succès avec un plan d'apprentissage personnel

Programme de transformation commerciale

Célébrez la diversité à l'ASFC en participant à deux événements spéciaux!

L'ASFC fait une surprise d'anniversaire à une petite fille

Journée internationale de la douane 2017

LE BIEN-ÊTRE DES EMPLOYÉS ET LE MIEUX-ÊTRE ORGANISATIONNEL

Message du greffier au sujet « Bell cause pour la cause »

Conseil de la semaine : *Le fait de rire peut aider à réduire votre stress et à accroître votre bien-être. Ce qui est encore mieux, c'est de parler de quelque chose qui vous fait sourire ou rire avec une personne que vous connaissez.*

Vous pouvez faire appel au Programme d'aide aux employés (PAE) en tout temps. Le service externe du PAE, Homewood Santé, est disponible au numéro suivant : 1-866-398-9505 (service en français).

SUR LE SITE WEB DE L'ASFC

Communiqués

Cinq principaux faits saillants survenus à la frontière de la Saskatchewan en 2016

Cinq principaux faits saillants survenus à la frontière de l'Alberta en 2016

Cinq principaux événements à la frontière du Manitoba en 2016

Cinq faits marquants à Calgary en 2016

Cinq faits marquants des services frontaliers à Edmonton en 2016

L'ASFC célèbre la Journée internationale de la douane

L'ASFC célèbre la Journée internationale de la douane au Quai 21

ASFC AUJOURD'HUI

Vos nouvelles en vidéo : chaque semaine sur Atlas

ATLAS VOUS DEMANDE

Testez vos connaissances de l'ASFC et donnez votre opinion en répondant à ***Atlas vous demande***, un nouveau sondage hebdomadaire qui se trouve sur la page d'accueil d'Atlas.

La question de la semaine : *Chaque année, le Secrétariat de l'Organisation mondiale des douanes (OMD) choisit le thème de la Journée internationale de la douane. Quel est le thème pour 2017?*

BULLETINS OPÉRATIONNELS

ASFC

Bulletin

OPS-2016-19

Fentanyl – information et lignes directrices pour la manipulation sécuritaire (2017-01-26)

PRG-2017-03

Délai requis pour la transmission de l'information préalable sur les expéditions commerciales (IPEC) à l'intention des exploitants de traversiers et des transporteurs routiers qui transportent des marchandises commerciales à bord de traversiers (2017-01-27)

Planification d'urgence pour les immeubles – Panne de courant

Alertes sur les documents

2017-03 Inde : Substitution de la page de données biographiques (2017-01-27)

2017-02 États Schengen : Visa contrefait (2017-01-27)

IRCC

Mise à jour concernant l'exécution des programmes

Traitement au Canada des demandes de statut de réfugié : L'Entente sur les tiers pays sûrs

Demande de changement de nom aux fins de la citoyenneté

Mise à jour des instructions relatives à la réévaluation du dossier médical en vue de la délivrance d'un nouveau certificat médical : Réévaluation du dossier médical

Mise à jour de la liste des personnes-ressources du réseau d'IRCC pour les entrevues par vidéoconférence : Principales personnes-ressources en ce qui a trait aux entrevues et aux services d'interprètes

Modernisation de l'orientation fonctionnelle relative au recours aux services d'un représentant : Recours aux services d'un représentant

Communication des résultats de l'examen des connaissances et des prochaines étapes au demandeur : Attribution de la citoyenneté : Examen des connaissances aux fins de l'obtention de la citoyenneté

Mises à jour des chapitres

Chapitre ENF 26 – Appels devant la Section d'appel des réfugiés de la Commission de l'immigration et du statut de réfugié au Canada (PDF)

TWEET DE LA SEMAINE

La santé mentale compte à l'ASFC #finauxpréjugés #santémentale

<https://twitter.com/FrontiereCan/status/824260981673099265>

Les comptes Twitter de l'ASFC (@Frontierecan et @CanBorder) servent à diffuser de l'information, à interagir avec les utilisateurs et à promouvoir les programmes et services de l'Agence. Vérifiez les microbillets affichés sur Twitter.

53 343 abonnés sur Twitter et ce n'est pas fini! (397 nouveaux abonnés cette semaine)

QUE SONT LES MANCHETTES DE L'ASFC?

Il s'agit d'un bulletin d'actualités pour vous, employés de l'ASFC, qui offre une synthèse des articles nationaux les plus importants de la semaine. Le bulletin les Manchettes de l'ASFC est publié chaque mercredi matin et renferme tous les

articles paraissant sur la page « Quoi de neuf » d'Atlas, le site intranet de l'Agence, avant 10 h HNE chaque mercredi. Ce bulletin est produit par la Direction des communications de l'ASFC conformément à la *Directive sur les messages à l'intention de tous les employés*. Nous vous invitons à nous faire parvenir vos suggestions ou vos commentaires par courriel à :

Evans, Daniela

From: Nair, Shailla on behalf of Evans, Daniela
Sent: March 14, 2017 02:52 PM
To: PAC-Dist_PacHwy_District_SMT
Cc: Baird, Brittany
Subject: FW: FYI - CBSA Trends Report - Rapport sur les tendances de l'ASFC
Attachments: TRENDS_January 2017 Final(1).pptx; Rprr_Trends_December_2016_Final-Eng(1).pdf

FYI, attached is a CBSA Trend Reports for January and December.

SHAILLA NAIR
TEL: 778-545-5559

From: Sidhu, Sonia
Sent: March 14, 2017 2:48 PM
To: PAC-Dist_RMC
Subject: FYI - CBSA Trends Report - Rapport sur les tendances de l'ASFC

FYI – attached are the CBSA Trend Reports for January and December. The reports highlight trends within travellers, commercial releases and courier shipments streams over the last four years.

From: Patrice, France **On Behalf Of** Bolduc, Martin
Sent: March 14, 2017 11:12 AM
To: Walker, Christine (HQ); Chénier, Maurice; Piché, Jean-Stéphen; Rigg, Jacqueline; Xavier, Caroline
Cc: Braham, Stephen; Cyr-Carriere, Alexandra; Boileau, Anne-Frederique; Ibrahim, Nesreen; Cléroux, Julie; Blanchard, NathalieX; Mousseau, Pauline; Voghel, Carmen; Garbers, Raquel; Maisonneuve, Mélanie; Russell, Lee-Ann
Subject: CBSA Trends Report - Rapport sur les tendances de l'ASFC

*English Version *** La version française suit ****

Colleagues,

For your information, please find attached the English and French version of the CBSA Trends Reports for December 2016 and January 2017. Both versions are available on the Trends report wiki page:

The CBSA Trends Report is a monthly document published by the Performance Reporting Unit in the Global Border Management and Data Analytics Directorate. This report presents national and regional trends in travellers, commercial releases, and courier shipments, looking specifically at the last four fiscal years.

If you have any questions or comments, please feel free to contact the Performance Reporting Unit, Data Analytics Division , at

Thank you,

Martin

*Version française *** The English version precedes ****

Chers collègues,

Pour votre information, veuillez trouver ci-joint la version anglaise et française des rapports sur les tendances de l'ASFC pour décembre 2016 et janvier 2017. Les deux versions sont disponibles sur la page du Rapport sur les tendances du wiki :

Le rapport sur les tendances est un document publié chaque mois par l'Unité des rapports sur le rendement qui fait partie de la Direction de la gestion mondiale de la frontière et de l'analytique des données. Le rapport présente les tendances nationales et régionales en ce qui a trait aux voyageurs, aux mainlevées commerciales et aux livraisons par messagerie. Le rapport fait état des tendances au cours des quatre derniers exercices.

Si vous avez des questions ou des commentaires, veuillez contacter l'unité des rapports sur le rendement, Division d'analytique des données, au

Merci,

Martin



Canada Border
Services Agency

Agence des services
frontaliers du Canada



CBSA Trends Report January 2017

FINAL

March 7, 2017

Performance Reporting Unit

Data Analytics Division

Global Border Management and Data Analytics Directorate

Programs Branch

PROTECTED A



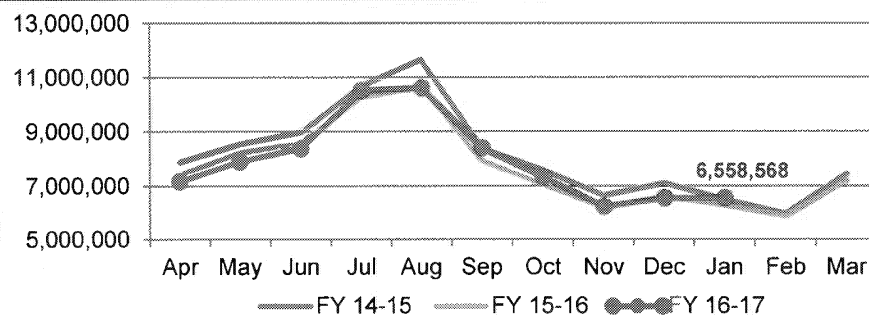
PROTECTION • SERVICE • INTEGRITY

Canada

HIGHLIGHTS

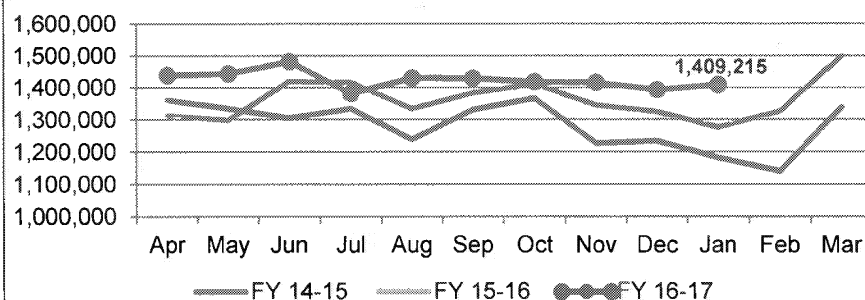
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Travellers



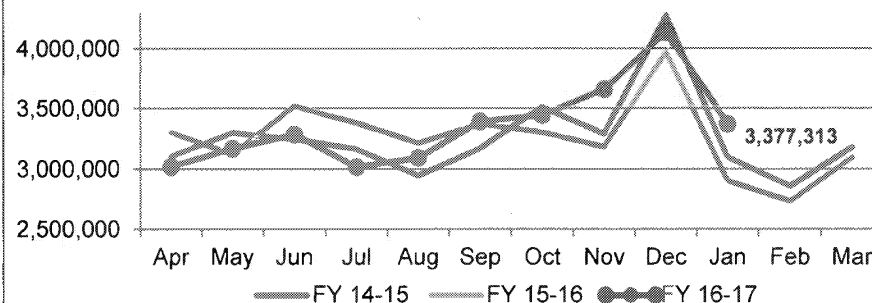
There were **6,558,568** travellers processed in January 2017. This was a **4.23% (or 266,006) increase** when compared to volumes from January 2016. Air travellers **increased** by **6.71% (or 174,498)** and highway travellers **increased** by **2.44% (or 88,956)** compared to January 2016.

Commercial Releases



There were **1,409,215** commercial releases in January 2017. This was a **10.44% (or 133,237) increase** when compared to volumes from January 2016.

Courier Shipments

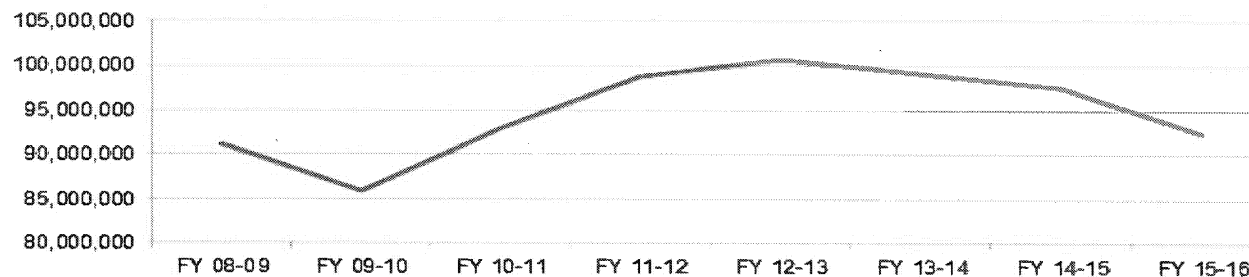


There were **3,377,313** courier shipments in January 2017. This was a **16.26% (or 472,305) increase** when compared to January 2016.

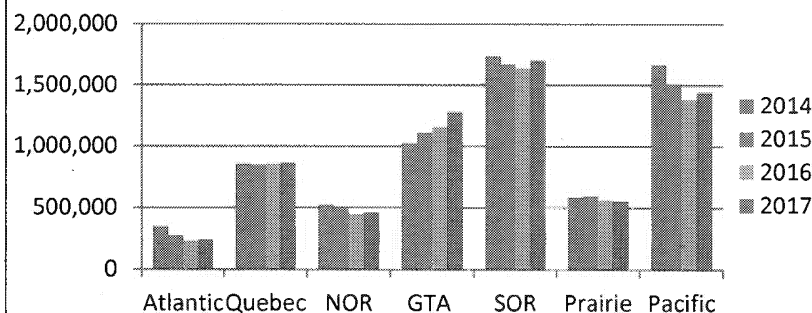
TRAVELLER – All Modes

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Annual Trend – All modes



Comparison by Region—Current Month



There were **6,558,568** travellers processed in January 2017. This was a **4.23% (or 266,006) increase** when compared to traveller volumes from January 2016.

The largest **increase** in total travellers occurred in the Greater Toronto Area Region with **10.18% (or 118,340)** more travellers when compared to January 2016.

The only **decrease** in total traveller volumes occurred in the Prairie region with **1.62% (or 9,170)** fewer travellers when compared to January 2016.

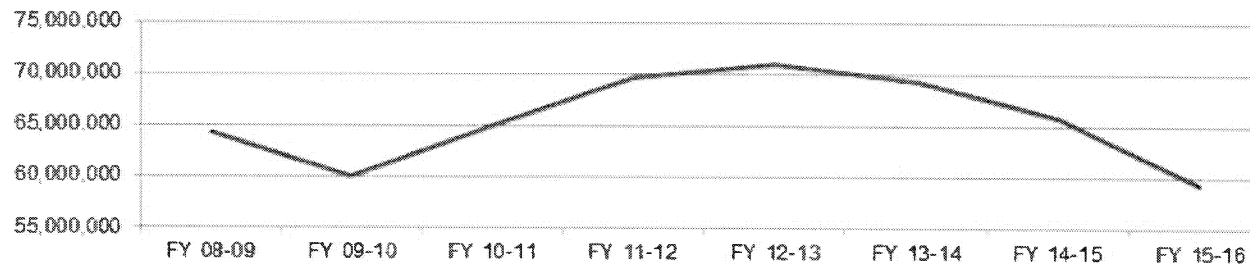
Total Traveller Volumes

| Region | January 2016 | January 2017 | Difference | % Change |
|----------|--------------|--------------|------------|----------|
| Atlantic | 233,362 | 242,914 | 9,552 | 4.09% |
| Quebec | 856,015 | 862,916 | 6,901 | 0.81% |
| NOR | 448,346 | 465,790 | 17,444 | 3.89% |
| GTA | 1,162,734 | 1,281,074 | 118,340 | 10.18% |
| SOR | 1,640,770 | 1,706,264 | 65,494 | 3.99% |
| Prairie | 566,967 | 557,797 | -9,170 | -1.62% |
| Pacific | 1,384,368 | 1,441,813 | 57,445 | 4.15% |
| National | 6,292,562 | 6,558,568 | 266,006 | 4.23% |

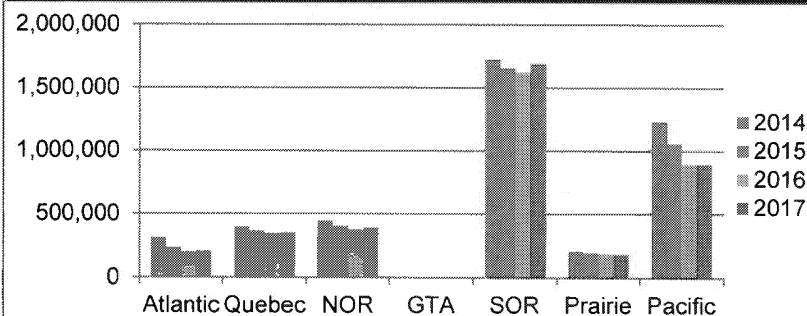
TRAVELLER – Highway

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Annual Trend - Highway



Comparison by Region—Current Month



There were **3,741,800** highway travellers processed in January 2017. This was a **2.44% (or 88,956) increase** when compared to volumes from January 2016.

The largest **increase** in highway travellers was found in the Southern Ontario Region with **4.17% (or 67,767)** more travellers when compared to January 2016.

The largest **decrease** in highway travellers was found in the Prairie Region with **3.03% (or 5,870)** fewer travellers when compared to January 2016.

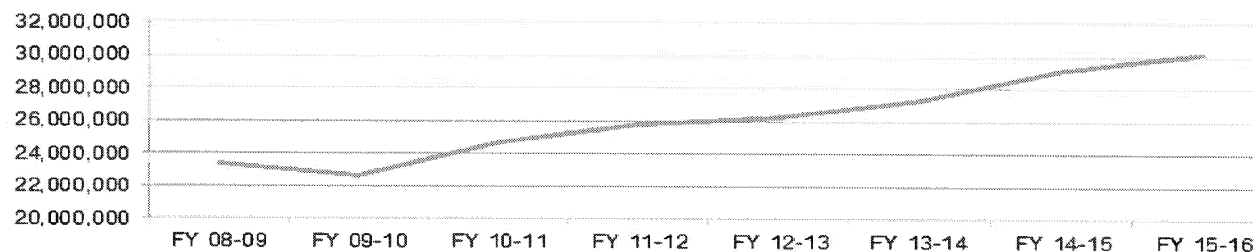
Total Highway Traveller Volumes

| Region | January 2016 | January 2017 | Difference | % Change |
|------------|--------------|--------------|------------|----------|
| Atlantic | 203,950 | 211,877 | 7,927 | 3.89% |
| Quebec | 349,593 | 356,054 | 6,461 | 1.85% |
| NOR | 379,833 | 393,478 | 13,645 | 3.59% |
| GTA (TRC)* | 3,045 | 3,309 | 264 | 8.67% |
| SOR | 1,624,264 | 1,692,031 | 67,767 | 4.17% |
| Prairie | 193,529 | 187,659 | -5,870 | -3.03% |
| Pacific | 898,630 | 897,392 | -1,238 | -0.14% |
| National | 3,652,844 | 3,741,800 | 88,956 | 2.44% |

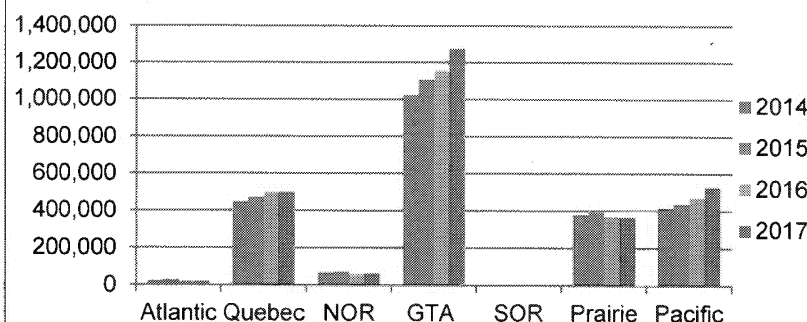
TRAVELLER – Air

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Annual Trend - Air



Comparison by Region—Current Month



There were **2,775,551** air travellers processed in January 2017. This was a **6.71% (or 174,498) increase** when compared to volumes from January 2016.

The Greater Toronto Area region experienced the largest **increase** in air traveller volumes as there were **10.15% (or 117,631)** more travellers when compared to January 2016.

The Prairie region experienced the largest **decrease** in air traveller volumes as there were **0.88% (or 3,285)** fewer travellers when compared to January 2016.

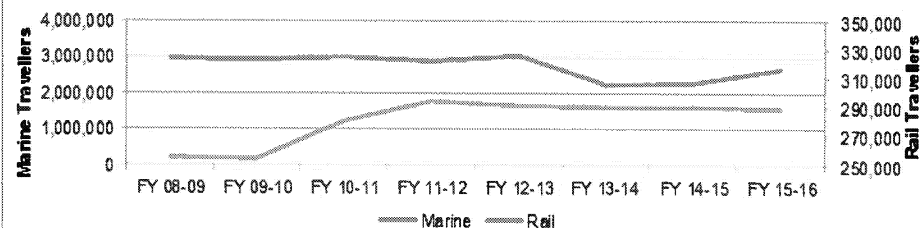
Total Air Traveller Volumes

| Region | January 2016 | January 2017 | Difference | % Change |
|----------|--------------|--------------|------------|----------|
| Atlantic | 24,041 | 24,847 | 806 | 3.35% |
| Quebec | 499,933 | 501,099 | 1,166 | 0.23% |
| NOR | 63,705 | 66,948 | 3,243 | 5.09% |
| GTA | 1,158,856 | 1,276,487 | 117,631 | 10.15% |
| SOR | 8,854 | 7,997 | -857 | -9.68% |
| Prairie | 372,117 | 368,832 | -3,285 | -0.88% |
| Pacific | 473,547 | 529,341 | 55,794 | 11.78% |
| National | 2,601,053 | 2,775,551 | 174,498 | 6.71% |

TRAVELLER – Marine and Rail

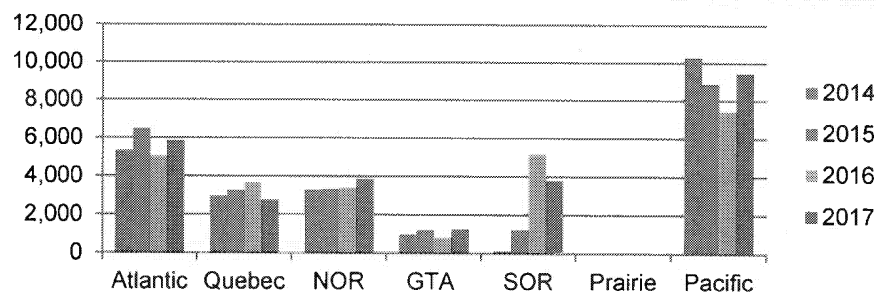
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Annual Trend – Marine and Rail



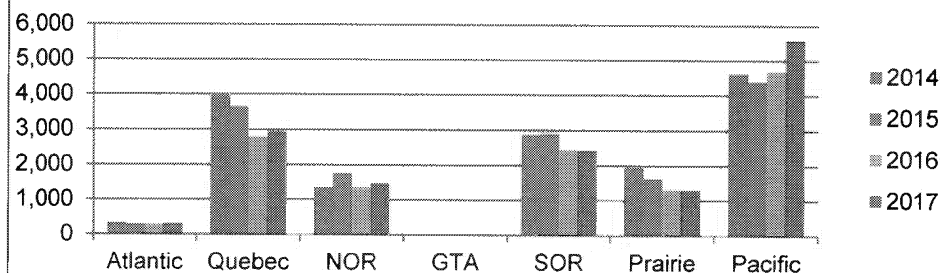
The decline in marine travellers in FY 13-14 is the result of a change in marine traveller counting methods (based on the implementation of First Point of Arrival Initiative in March 2013).

Marine Traveller Comparison by Region—Current Month



There were **27,125** marine travellers processed in January 2017, representing a **5.39% (or 1,387) increase** when compared to volumes from January 2016.

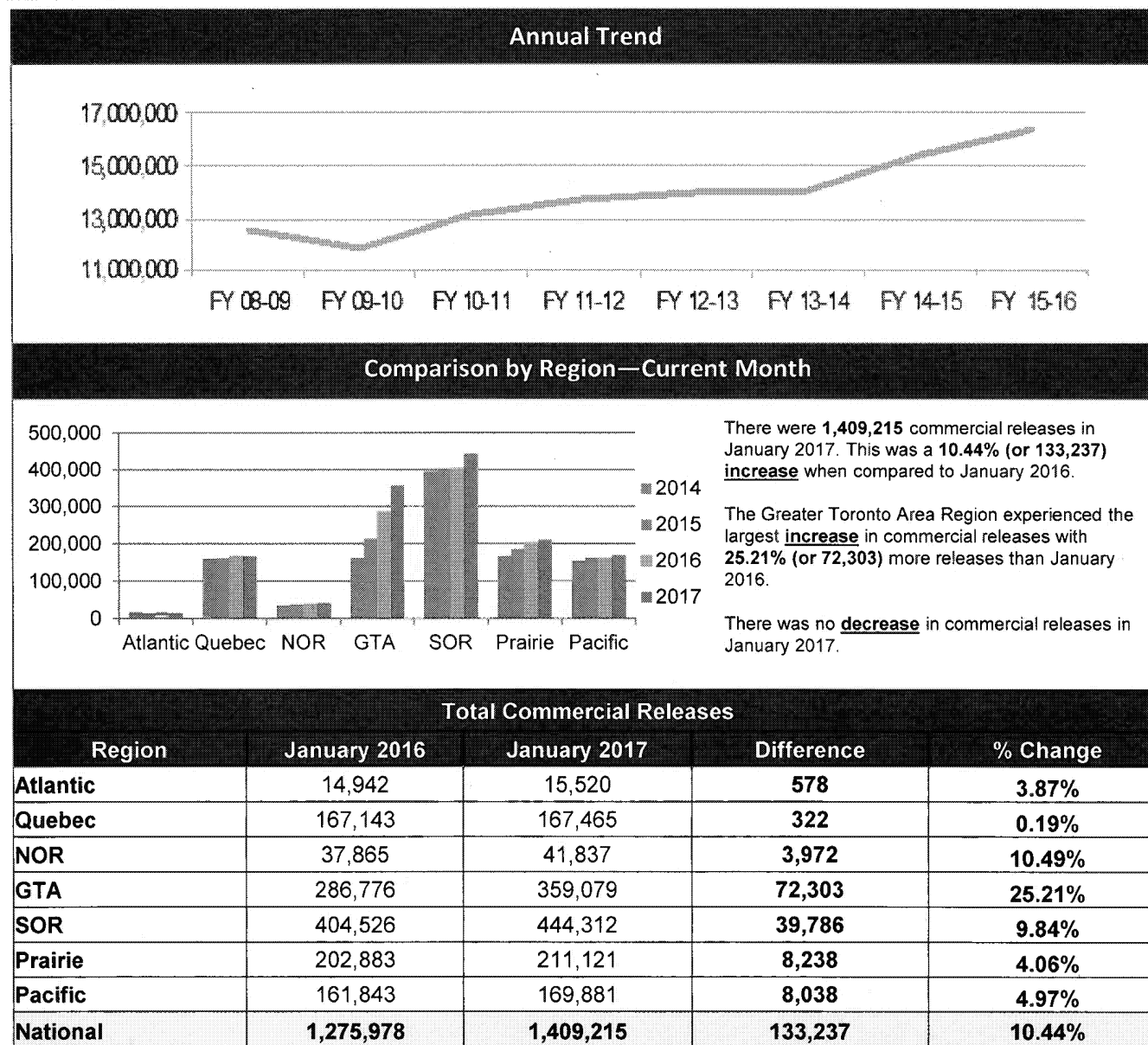
Rail Traveller Comparison by Region—Current Month



There were **14,092** rail travellers processed in January 2017. This was a **9.01% (or 1,165) increase** when compared to volumes from January 2016.

COMMERCIAL RELEASES – Total

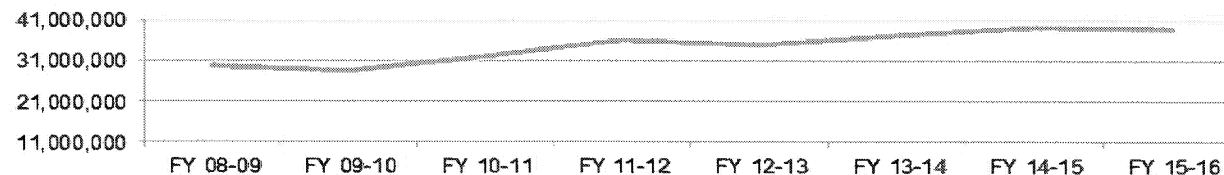
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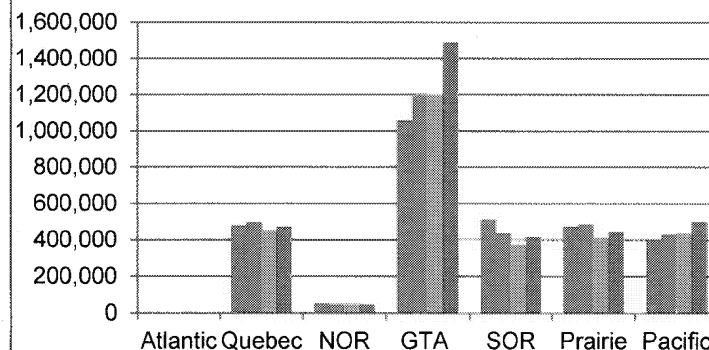
COURIER Shipments – Total

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Annual Trend



Comparison by Region—Current Month



There were **3,377,312** courier shipments in January 2017. This was a **16.26%** (or **472,305**) **increase** when compared to January 2016.

The largest **increase** in courier shipments was found in the Greater Toronto Area Region with **24.39%** (or **292,790**) more shipments than in January 2016. There was no **decrease** in courier shipments in January 2017.

For Category 1 shipments (valued at CAN\$20 or less) the Pacific Region (Via commercial Vancouver Airport) experienced the greatest **increase** of **67.94%** (or **63,943**) and for Category 2 shipments (value exceeding CAN\$20 and less than CAN\$2500) the Greater Toronto Area Region (via Interport Suff Whse) with an **increase** of **148.38%** (or **185,993**) more compared to January 2016.

* No category 1 and 2 shipments are processed in the Atlantic Region

Total Courier Shipments

| Region | January 2016 | January 2017 | Difference | % Change |
|----------|--------------|--------------|------------|----------|
| Atlantic | *N/A | N/A | N/A | N/A |
| Quebec | 446,013 | 473,859 | 27,846 | 6.24% |
| NOR | 46,481 | 46,816 | 335 | 0.72% |
| GTA | 1,200,413 | 1,493,203 | 292,790 | 24.39% |
| SOR | 369,569 | 418,585 | 49,016 | 13.26% |
| Prairie | 409,551 | 444,555 | 35,004 | 8.55% |
| Pacific | 432,980 | 500,294 | 67,314 | 15.55% |
| National | 2,905,007 | 3,377,312 | 472,305 | 16.26% |

ANNEX A: Data Control Sheet

Protected A

General notes:

Travellers: Includes every person who has been processed with or without the assistance of CBSA automated systems.

Commercial releases: Section 31 of the Customs Act specifies that no goods shall be removed from customs control until released. The importer or customs broker requests the release of goods by providing release information which is used to determine the admissibility of the goods into Canada. There are several **release options:** PARS (Pre-Arrival Review System); RMD (Release on Minimum Documentation); B3 (Canada Customs Coding Form); Aerospace; CSA (Customs Self Assessment) and Automotive service options. The Consolidated Management Reporting System (CMRS) contains all carrier information.

Graphs and tables: Due to large discrepancies in traveller and commercial volumes, it may appear that some Regions (Southern Ontario and GTA) have no volumes in the graphs. Please refer to the accompanying tables to see the actual volumes for those Regions.

Traveller Volumes Methodology:

Source data: (Page 2) The CBSA Trends Report will include all traveller volumes data from the Traveller Operations Cube in CMRS until the data quality for the Passages from Primary cube improves.

Travellers: (Pages 5 & 6) The GTA normally processes air and marine travellers for its Region, however Highway travellers from across Canada are processed through the Telephone Reporting Centre (TRC) in Hamilton and their volumes are reported in the GTA.

G11 data: Upon the initial review of the data from the G11 the following figures have been updated:

Late Data Entry: Data was received from the POE following the G11 cut-off and refresh date.

Initial Entry Incorrect: The initial data reported by the POE and found in CMRS are incorrect. The PRU has followed up and received updated values.

Missing: Data has not been provided by the POE following the G11 cut-off and refresh date. The statistics for this POE will appear as zero in CMRS. Update will appear on the next refresh date March 11, 2017.

All G11 data were completed on time for the CMRS refresh date

Commercial Releases Methodology:

Commercial Releases: (Page 7) The methodology for counting commercial releases has changed as of May 2016. Previously, the Trends Report included the combination of Commercial Releases and Release Non Terminal Offices (NTOs), but it will now include only Commercial releases.

ANNEX A: Data Control Sheet

Protected A

Commercial releases by mode: (Page 7) Current systems are not designed to track commercial releases by mode, therefore these figures have been removed from the report until a solution is found. Data volumes in the CBSA's Management Reporting System (CMRS) are pulled from the Accelerated Commercial Release Operations Support System (ACROSS). In ACROSS, commercial releases are tracked by office. Since offices can only be assigned to one mode, they are assigned according to their primary workload. However, many offices release shipments that are entering through multiple modes. For example, an office in the GTA may release rail and air shipments. Since the office in the GTA is designated as a rail office, all their releases will be assigned to the rail mode.

Release requests: (Page 7) As of January 2014, a major company switched from consolidated release requests to single release requests for individual shipments, causing an artificially large increase in commercial releases compared to previous years. These changes only affect the commercial releases stream and do not have any impact on courier shipment totals.

Courier Shipments Methodology:

Courier shipments: (Page 8) Prior to May 2016, Courier volumes included Category 1, Category 2 and Order in Council (OIC PC 1985-2954/5) shipments. The methodology for counting Courier shipments now reflect Category 1 and Category 2 shipments only.

*Please note that due to the new methodology, the Atlantic region will not have any data to report since they have no shipments under these two categories.

Category 2 shipments: (Page 8) In January 2013, the maximum value for category 2 courier shipments increased from \$1600 to \$2500.

Business contacts:

- **Andrei Grushman** — Director, Data Analytics Division, Global Border Management and Data Analytics Directorate, Programs Branch
- **Lynne Lamarche** — A/Director, Corporate and Program Services Division, Border Operations Directorate, Operations Branch
- **Cathy Toxopeus** — A/Director, Program Performance and Reporting Division, Commercial Programs Directorate, Programs Branch
- **Meda-Cristina Horacsek** — Director, Program Performance and Reporting Division, Traveller Programs Directorate, Programs Branch

Report Production: The CBSA Performance Reporting Unit, CBSA-ASFC_PRU-URR

If you have any questions about the content of the CBSA Trends Report, please contact:

David Swift (David.Swift@cbsa-asfc.gc.ca) with a cc: to Johanne Fortier (Johanne.Fortier@cbsa-asfc.gc.ca)

Data Source:

Commercial rail examinations: (Page 9) Commercial Programs Directorate – ACROSS – Rail carrier code – CMRS - Shipment volumes

CBSA Actuals: CMRS Corporate (CBSA General) Cube sourced from G11 data (Traveller and Commercial data) and Passages Primary

Data extraction date: February 23, 2017 (**Refresh Date:** February 23, 2017)



This document is classified as Protected A. It is for internal use only as a tool to provide relevant information to senior management to aid in decision making.

This document was created by the
Performance Reporting Unit,
Global Border Management and Data Analytics Directorate

If you have any questions or comments please email:



Canada Border
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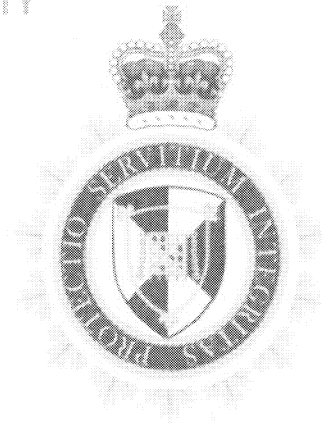
CBSA Trends Report

December 2016

PROTECTION

SERVICE

INTEGRITY



Final

February 2nd, 2017

PROTECTION

SERVICE

INTÉGRITÉ

Performance Reporting Unit

Data Analytics Division

Global Border Management and Data Analytics

Directorate

Programs Branch

PROTECTED A

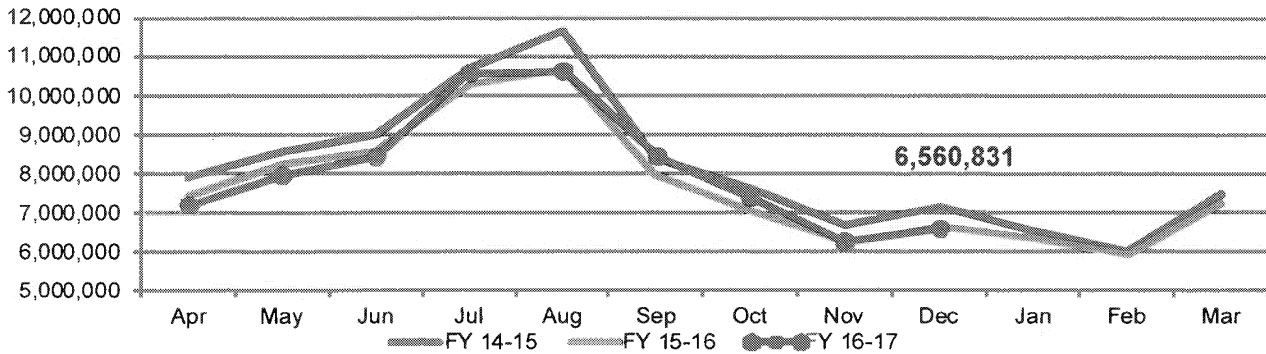
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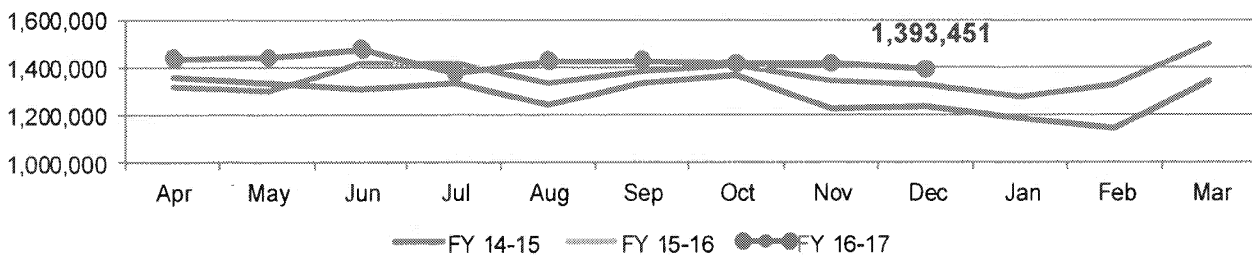
Highlights

Traveller Volumes



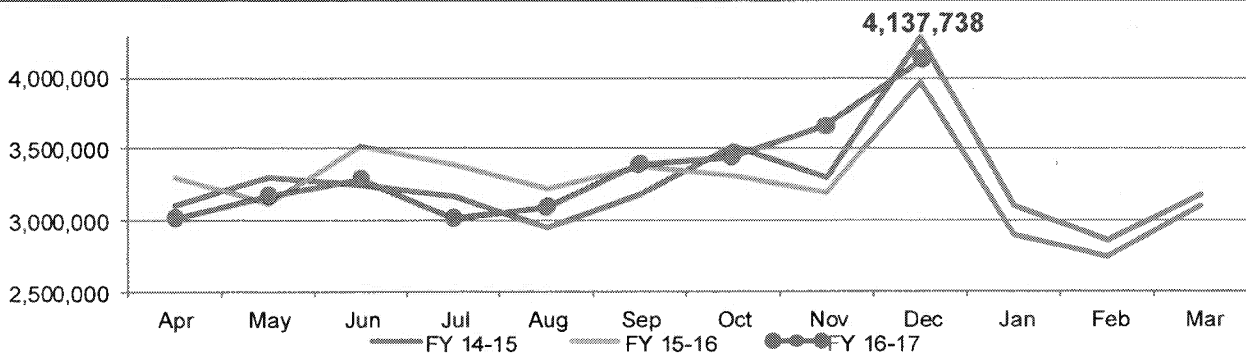
There were **6,560,831** travellers processed in December 2016. This was a **0.89% (or 59,209) decrease** when compared to volumes from December 2015. Air travellers **increased** by 6.90% (or 158,769) and highway travellers **decreased** by 5.12% (or 218,510) compared to December 2015.

Commercial Releases



There were **1,393,451** commercial releases in December 2016. This was a **5.19% (or 68,776) increase** when compared to volumes from December 2015.

Courier Shipments

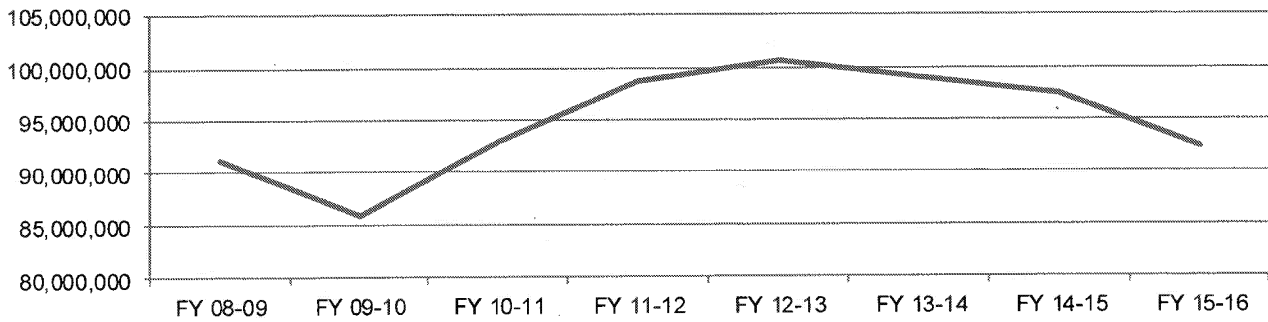


There were **4,137,738** courier shipments in December 2016. This was a **3.85% (or 153,354) increase** when compared to December 2015.

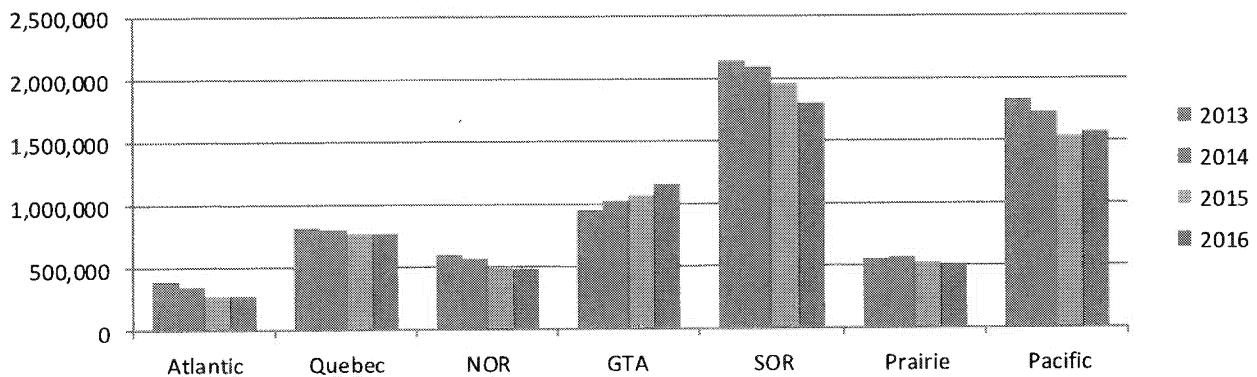


Traveller Volumes—All Modes

Annual Trend



Comparison by Region—Current Month



There were **6,560,831** travellers processed in December 2016. This was a **0.89% (or 59,209) decrease** when compared to traveller volumes from December 2015.

The largest **increase** in total travellers occurred in the Greater Toronto Area Region with **8.31% (or 88,766)** more travellers when compared to December 2015.

The largest **decrease** in total traveller volumes occurred in the Southern Ontario region with **8.16% (or 160,234)** fewer travellers when compared to December 2015.

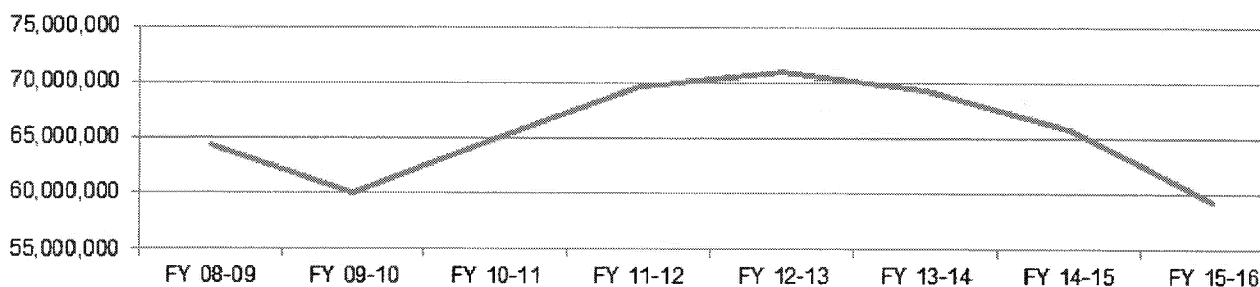
Total Traveller Volumes

| Region | December 2015 | December 2016 | Difference | % Change |
|-----------------|------------------|------------------|----------------|---------------|
| Atlantic | 268,691 | 268,907 | 216 | 0.08% |
| Quebec | 767,865 | 775,765 | 7,900 | 1.03% |
| NOR | 486,501 | 477,775 | -8,726 | -1.79% |
| GTA | 1,068,595 | 1,157,361 | 88,766 | 8.31% |
| SOR | 1,964,234 | 1,804,000 | -160,234 | -8.16% |
| Prairie | 520,078 | 504,314 | -15,764 | -3.03% |
| Pacific | 1,544,076 | 1,572,709 | 28,633 | 1.85% |
| National | 6,620,040 | 6,560,831 | -59,209 | -0.89% |

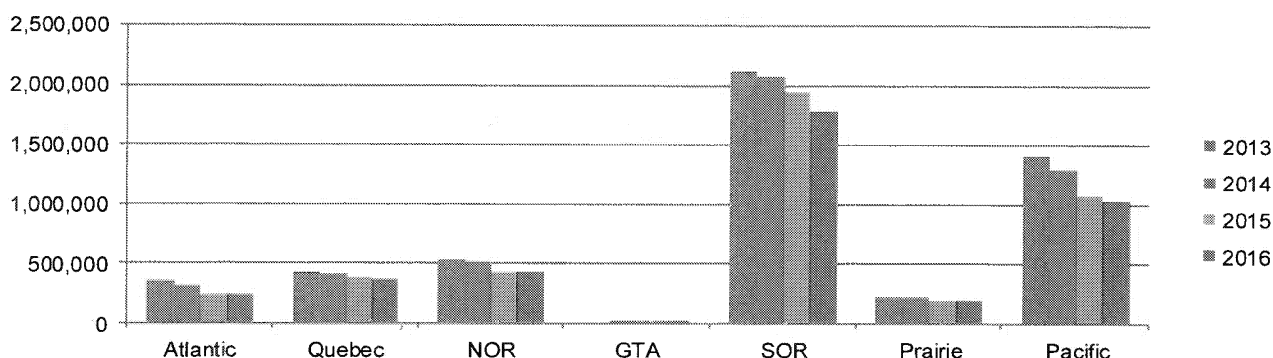


Traveller Volumes—Highway

Annual Trend



Comparison By Region - Current Month



There was **4,045,184** highway travellers processed in December 2016. This was a **5.12% (or 218,510) decrease** when compared to volumes from December 2015.

The largest **increase** in highway travellers was found in the Atlantic Region with **1.96% (or 4,650)** more travellers when compared to December 2015.

The largest **decrease** in highway travellers was found in the Southern Ontario Region with **8.09% (or 157,730)** fewer travellers when compared to December 2015.

Total Traveller Volumes - Highway

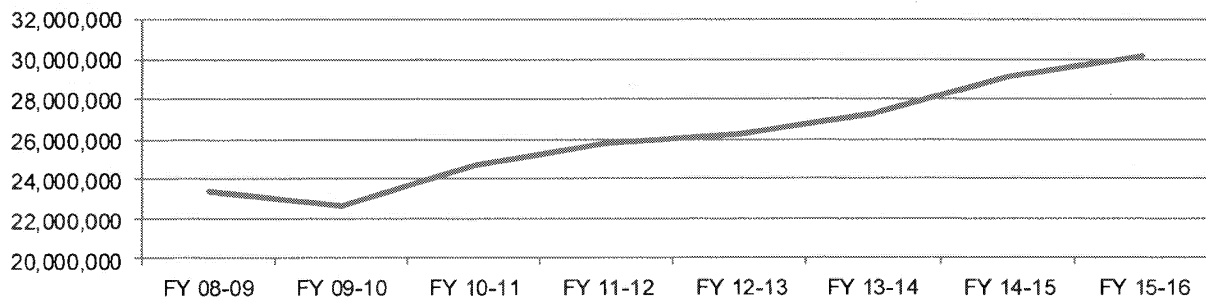
| Region | December 2015 | December 2016 | Difference | % Change |
|-----------------|------------------|------------------|-----------------|---------------|
| Atlantic | 237,154 | 241,804 | 4,650 | 1.96% |
| Quebec | 374,896 | 361,284 | -13,612 | -3.63% |
| NOR | 430,668 | 423,772 | -6,896 | -1.60% |
| GTA (TRC)* | 843 | 930 | 87 | 10.32% |
| SOR | 1,950,586 | 1,792,856 | -157,730 | -8.09% |
| Prairie | 197,398 | 187,909 | -9,489 | -4.81% |
| Pacific | 1,072,149 | 1,036,629 | -35,520 | -3.31% |
| National | 4,263,694 | 4,045,184 | -218,510 | -5.12% |

*GTA highway traveller numbers represent travellers processed by the Hamilton TRC. The majority of these travellers are from Northwest Angle, Minnesota, a small exclave of the United States where access by land is only available through Canada. It is an unstaffed border crossing so travellers coming in and out of the Angle must report to CBSA or U.S. CBP by telephone to make their declarations.

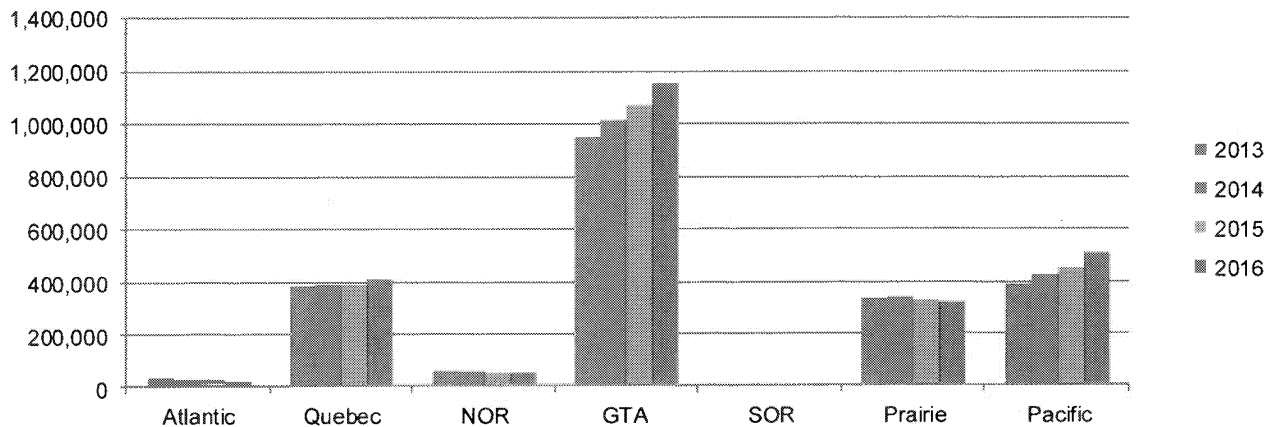


Traveller Volumes—Air

Annual Trend



Comparison by Region—Current Month



There were **2,458,453** air travellers processed in December 2016. This was a **6.90% (or 158,769) increase** when compared to volumes from December 2015.

The Greater Toronto Area region experienced the largest **increase** in air traveller volumes as there were **8.43% (or 89,809)** more travellers when compared to December 2015.

The Prairie region experienced the largest **decrease** in air traveller volumes as there were **1.92% (or 6,162)** fewer travellers when compared to December 2015.

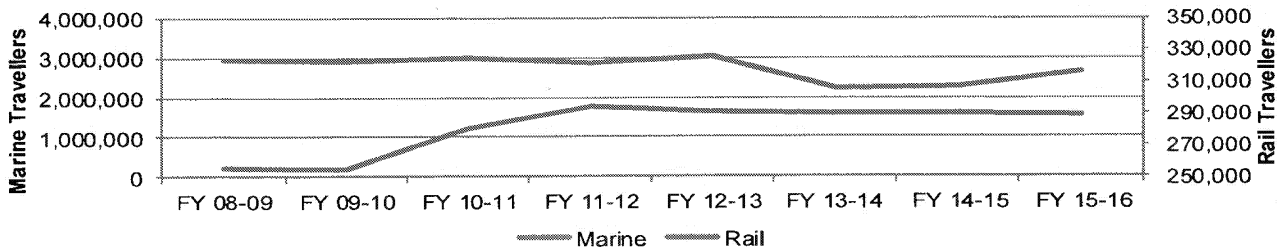
Total Traveller Volumes - Air

| Region | December 2015 | December 2016 | Difference | % Change |
|-----------------|------------------|------------------|----------------|--------------|
| Atlantic | 25,109 | 21,427 | -3,682 | -14.66% |
| Quebec | 384,659 | 406,608 | 21,949 | 5.71% |
| NOR | 51,942 | 50,062 | -1,880 | -3.62% |
| GTA | 1,065,493 | 1,155,302 | 89,809 | 8.43% |
| SOR | 4,810 | 2,631 | -2,179 | -45.30% |
| Prairie | 321,323 | 315,161 | -6,162 | -1.92% |
| Pacific | 446,348 | 507,262 | 60,914 | 13.65% |
| National | 2,299,684 | 2,458,453 | 158,769 | 6.90% |



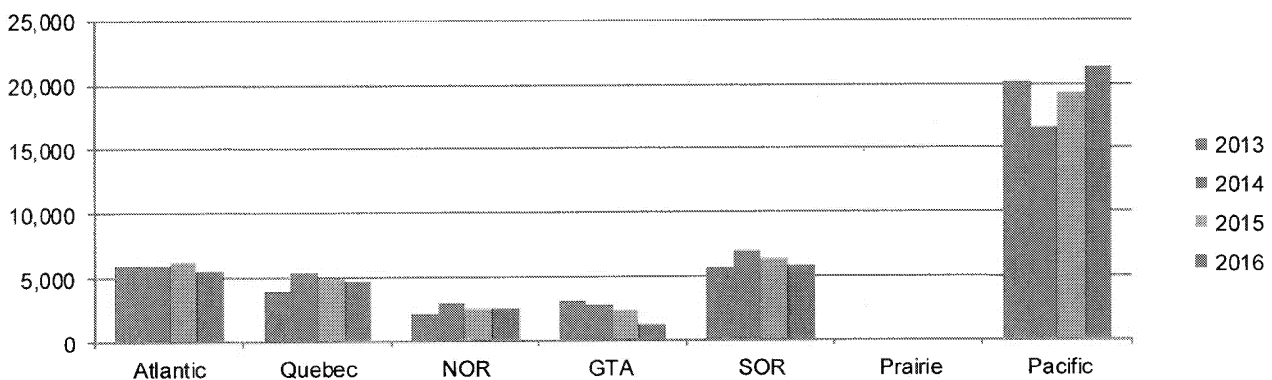
Traveller Volumes—Marine and Rail

Annual Trend



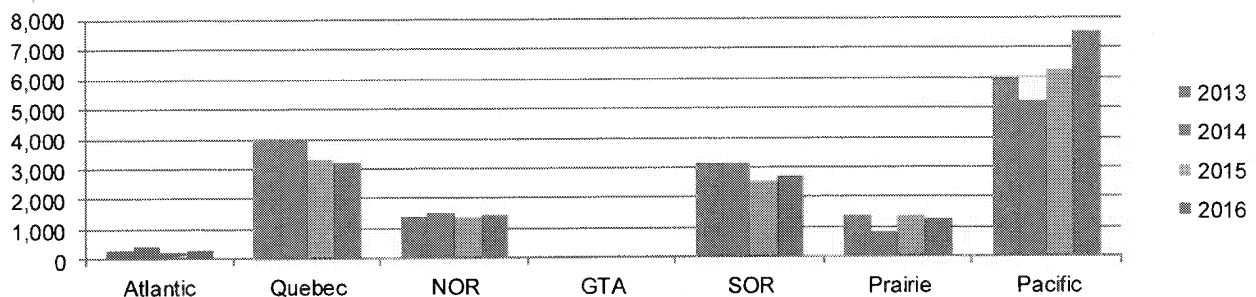
The decline in marine travellers in FY 13-14 is the result of a change in marine traveller counting methods (based on the implementation of First Point of Arrival Initiative in March 2013).

Marine Traveller Comparison by Region—Current Month



There were **40,782** marine travellers processed in December 2016, representing a **1.73% (or 717) decrease** when compared to volumes from December 2015.

Rail Traveller Comparison by Region—Current Month

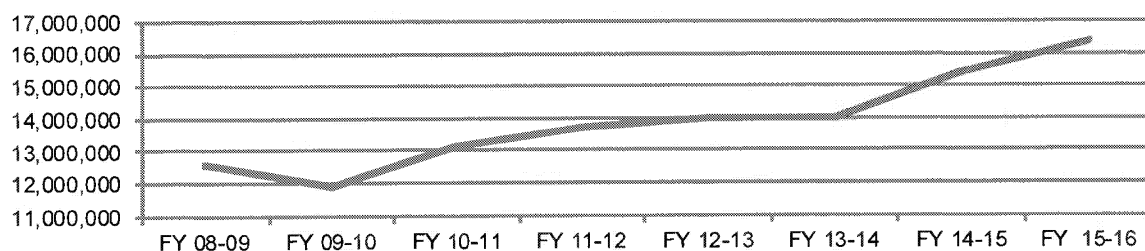


There were **16,412** rail travellers processed in December 2016. This was a **8.24% (or 1,249) increase** when compared to volumes from December 2015.

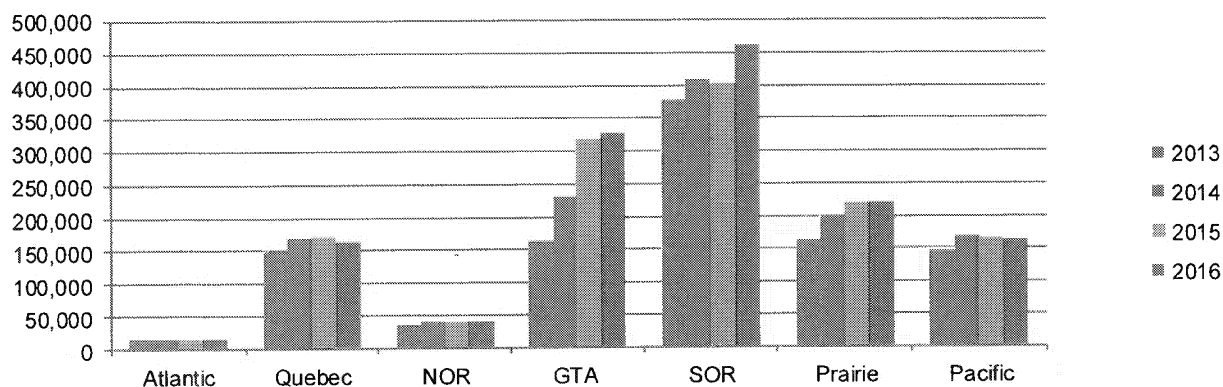


Commercial Releases—Total

Annual Trend



Total Releases Comparison by Region - Current Month



There were **1,393,451** commercial releases in December 2016. This was a **5.19% (or 68,776) increase** when compared to December 2015.

The Southern Ontario Region experienced the largest **increase** in commercial releases with **15.24% (or 61,171)** more releases than December 2015.

The Quebec Region experienced the largest **decrease** in commercial releases with **3.90% (or 6,636)** fewer releases when compared to December 2015.

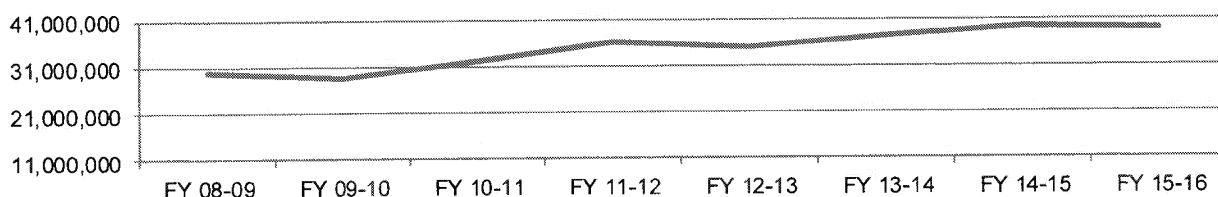
Total Commercial - Releases

| Region | December 2015 | December 2016 | Difference | % Change |
|-----------------|------------------|------------------|---------------|--------------|
| Atlantic | 14,067 | 14,653 | 586 | 4.17% |
| Quebec | 169,951 | 163,315 | -6,636 | -3.90% |
| NOR | 38,453 | 39,499 | 1,046 | 2.72% |
| GTA | 317,084 | 327,792 | 10,708 | 3.38% |
| SOR | 401,439 | 462,610 | 61,171 | 15.24% |
| Prairie | 218,629 | 220,875 | 2,246 | 1.03% |
| Pacific | 165,052 | 164,707 | -345 | -0.21% |
| National | 1,324,675 | 1,393,451 | 68,776 | 5.19% |

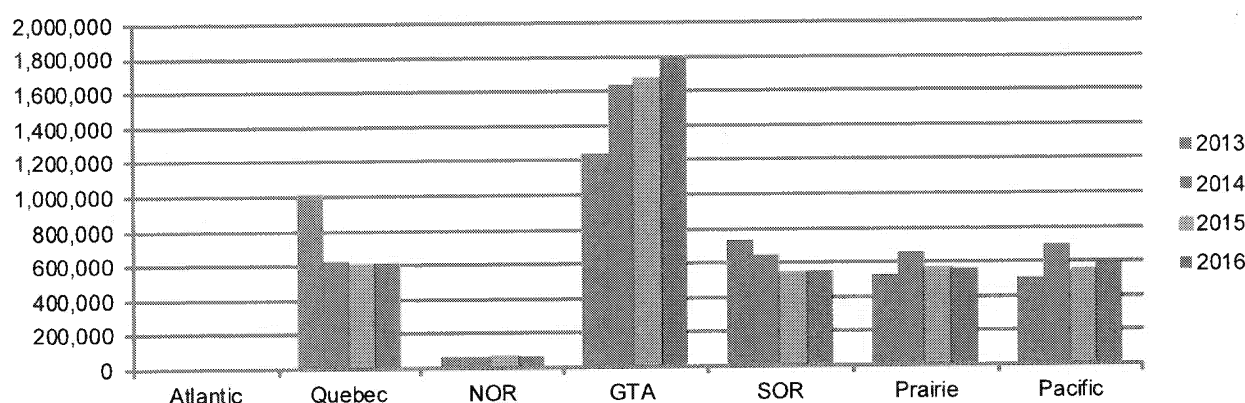


Courier Shipments — Total

Annual Trend



Total Courier By Region—Current Month



There were **4,137,738** courier shipments in December 2016. This was a **3.85% (or 153,354) increase** when compared to December 2015.

The largest **increase** in courier shipments was found in the Greater Toronto Area Region with **6.92% (or 115,486)** more shipments than in December 2015. The largest **decrease** in courier shipments was found in Quebec Region with **8.08% (or 5,112)** less shipments than in December 2015.

For Category 1 shipments (valued at CAN\$20 or less) Pacific Region experienced the greatest **increase** of **54.11% (or 77,725)** and for Category 2 shipments (value exceeding CAN\$20 and less than CAN\$2500) Greater Toronto Area Region experienced the greatest **increase** of **13.64% (or 152,543)** compared to December 2015.

| Total Courier Shipments (Category 1 and 2 only) | | | | |
|---|---------------|---------------|------------|----------|
| Region | December 2015 | December 2016 | Difference | % Change |
| Atlantic | *N/A | N/A | N/A | N/A |
| Quebec | 602,765 | 603,201 | 436 | 0.07% |
| NOR | 63,279 | 58,167 | -5,112 | -8.08% |
| GTA | 1,669,913 | 1,785,399 | 115,486 | 6.92% |
| SOR | 537,921 | 546,405 | 8,484 | 1.58% |
| Prairie | 560,182 | 556,133 | -4,049 | -0.72% |
| Pacific | 550,324 | 588,433 | 38,109 | 6.92% |
| National | 3,984,384 | 4,137,738 | 153,354 | 3.85% |

* No category 1 and 2 shipments are processed in the Atlantic Region



Annex A: Data Control Sheet

General notes:

Travellers: Includes every person who has been processed with or without the assistance of CBSA automated systems.

Commercial releases: Section 31 of the Customs Act specifies that no goods shall be removed from customs control until released. The importer or customs broker requests the release of goods by providing release information which is used to determine the admissibility of the goods into Canada. There are several **release options**: PARS (Pre-Arrival Review System); RMD (Release on Minimum Documentation); B3 (Canada Customs Coding Form); Aerospace; CSA (Customs Self Assessment) and Automotive service options. The Consolidated Management Reporting System (CMRS) contains all carrier information.

Graphs and tables: Due to large discrepancies in traveller and commercial volumes, it may appear that some Regions (Southern Ontario and GTA) have no volumes in the graphs. Please refer to the accompanying tables to see the actual volumes for those Regions.

Traveller Volumes Methodology:

Source data: (Page 2) The CBSA Trends Report will include all traveller volumes data from the Traveller Operations Cube in CMRS until the data quality for the Passages from Primary cube improves.

Travellers: (Pages 5 & 6) The GTA normally processes air and marine travellers for its Region, however Highway travellers from across Canada are processed through the Telephone Reporting Centre (TRC) in Hamilton and their volumes are reported in the GTA.

G11 data: Upon the initial review of the data from the G11 the following figures have been updated:

Late Data Entry: Data was received from the POE following the G11 cut-off and refresh date.

Initial Entry Incorrect: The initial data reported by the POE and found in CMRS are incorrect. The PRU has followed up and received updated values.

Missing: Data has not been provided by the POE following the G11 cut-off and refresh date. The statistics for this POE will appear as zero in CMRS. Update will appear on the next refresh date February 11, 2017.

| Region | Total Work Locations | # of Late/ Missing Work Location Data | Comments | Late Data Entry | Initial Entry Incorrect | Missing |
|----------------|----------------------|---------------------------------------|--|-----------------|-------------------------|---------|
| | | | The POEs below did not successfully key in their G11 traveller counts in time for the CMRS refresh. As a result, traveller counts were obtained through the sources below. | | | |
| Pacific Region | 36 | 1 | • 8320 - Chopaka- Traveller counts have not been entered in highway mode. Chopaka has usually an average of 850 travellers in highway mode. | | | X |



Commercial Releases Methodology:

Commercial Releases: (Page 7) The methodology for counting commercial releases has changed as of May 2016. Previously, the Trends Report included the combination of Commercial Releases and Release Non Terminal Offices (NTOs), but it will now include only Commercial releases.

Commercial releases by mode: (Page 7) Current systems are not designed to track commercial releases by mode, therefore these figures have been removed from the report until a solution is found. Data volumes in the CBSA's Management Reporting System (CMRS) are pulled from the Accelerated Commercial Release Operations Support System (ACROSS). In ACROSS, commercial releases are tracked by office. Since offices can only be assigned to one mode, they are assigned according to their primary workload. However, many offices release shipments that are entering through multiple modes. For example, an office in the GTA may release rail and air shipments. Since the office in the GTA is designated as a rail office, all their releases will be assigned to the rail mode.

Release requests: (Page 7) As of January 2014, a major company switched from consolidated release requests to single release requests for individual shipments, causing an artificially large increase in commercial releases compared to previous years. These changes only affect the commercial releases stream and do not have any impact on courier shipment totals.

Courier Shipments Methodology:

Courier shipments: (Page 8) Prior to May 2016, Courier volumes included Category 1, Category 2 and Order in Council (OIC PC 1985-2954/5) shipments. The methodology for counting Courier shipments now reflect Category 1 and Category 2 shipments only.

*** Please note that due to the new methodology, the Atlantic region will not have any data to report since they have no shipments under these two categories.**

Category 2 shipments: (Page 8) In January 2013, the maximum value for category 2 courier shipments increased from \$1600 to \$2500.

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Report Production: The CBSA Performance Reporting Unit, CBSA-ASFC_PRU-URR

If you have any questions about the content of the CBSA Trends Report, please contact:

David Swift (David.Swift@cbsa-asfc.gc.ca) with a cc: to Johanne Fortier (Johanne.Fortier@cbsa-asfc.gc.ca)

Data Source:

Commercial rail examinations: (Page 9) The report is now displaying shipments volume by region instead of releases volume by carrier.

CBSA Actuals: CMRS Corporate (CBSA General) Cube sourced from G11 data (Traveller and Commercial data) and Passages Primary